## MCKEE PROPERTIES LLC

## FREQUENTLY ASKED QUESTIONS

- 1. Water Shut Off Valve- Property Manager will show/demonstrate to tenant(s) the exact location, and function of the homes Main Water Shut Off Valve. In the event of an Emergency (burst pipe, water leak, etc.) The first thing the tenant(s) should do is shut off the water at the Main Shut Off Valve and call the emergency contact (Rob Meara: Property Manager 913-240-5153) If the tenant(s) leave the property for an extended period of time, Regardless Of The Time Of Year, They are required to turn OFF the main water shut off valve, as well as notify the property manager prior to their departure.
- 2. How soon will I get my Security Deposit back after my Check Out Date? Your Deposit will be Post Marked Within 30 Days of Check out, Minus any deductions for damages, etc.
- 3. What if I want to get another pet? You MUST Notify and Obtain Prior Approval from the Property Manager, At Managements Discretion.
- 4. The Yard/ Lawn/ Landscaping must be regularly maintained, as necessary. (see lease for details)
- 5. How often do I need to change my Furnace Air Filter? The Furnace Air Filter is the tenant(s) responsibility and MUST be changed every 3-Months, or every 2-Months if the tenant has Pet(s).
- 6. Any minor repair, replacement, adjustment, etc. Which costs \$50.00 or less is solely the responsibility of the tenant(s).
- 7. What do I do If I Lock Myself Out of The House? Call the Property Manager, He will stop by and unlock the door. NOTE- We charge a \$25.00 dollar lock out fee.
- 8. Satellite Dishes? NOTE- Satellite Dishes may be installed on the Ground Only! Do Not have any dish, or other equipment mounted on the roof, exterior walls, siding, deck etc. No exceptions. All service providers are required to use existing wall sockets, junction boxes, cable lines etc.

## 9. Utilities - Lansing:

- -- Electric-EVERGY # 800-383-1183
- -- Gas-Kansas Gas # 1-(800)-794-4780
- -- Water-Lan-Del # 1-(913)-727-3350
- -- Trash/Sewer The City of Lansing # 1-(800)-631-3301
- -- Cable/Internet/Phone SPECTRUM- Internet/Cable/Phone # 1-855-340-1339
  - -AA&T UVERSE- Internet/Cable/Phone # 1-855-550-8372
  - DIRECT TV Satellite T.V # 1-866-444-4128

## 10. <u>Utilities – Leavenworth:</u>

- -- <u>Electric-EVERGY</u> # 1-(800)-383-1183
- -- <u>Gas-Kansas Gas</u> # 1-(800)-794-4780
- -- L.V. Waterworks # 1-(913)-727-1902 (must appear in person)
- \*\*Leavenworth Solid Waste/ Trash/ Sewer # 1-(913)-682-0650 "( NOTE: These Services Are Included In Your Water Bill Each Month)"
- -- Cable/Internet/Phone SPECTRUM -- Internet/Cable/Phone # 1-855-340-1339
  - -- AA&T UVERSE -- Internet/Cable/Phone # 1-855-550-8372
  - -- DIRECT TV Satellite T.V --- # 1-866-444-4128